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# Presumptive Eligibility (PE) Updates

DMHAS Quarterly Provider Meeting

December 9, 2021

# Important

- PE Coordinators should contact the DMAHS PE Unit with any PE issue/question/form
  - [MAHS.PE.Response@dhs.nj.gov](mailto:MAHS.PE.Response@dhs.nj.gov)
  - 609-588-2911
- All PE sites should have at least one PE-certified staff member working during all opening hours
- PE Coordinator and all PE staff must keep their PE Worker Portal accounts active
  - Calendar reminder to log in once a month
  - Access Request Form

# PE Training

- Initial training for new staff
  - One virtual training with live instructor each month
  - Training Request Form
- Annual re-certification for existing staff
  - You will be notified when 2022 re-certification is ready

# Problems Completing Application- Address, etc.

- Search for the address on the US Postal Service website. That is the database our system uses to verify address. Map apps will not help.
- If you find the address on USPS website, enter it into the PE app exactly as shown on USPS website.
- Note that sometimes the name of an apartment complex must be included in the address. In this case, the apartment complex name needed to be included as the 1st line of address, then street number/street name/apartment number was the 2nd line of address.
- Always check the verified address.
- If you can't fix the address issue or have other issues completing the application, email or call so we can try to fix the issue BEFORE you submit the application.

# Corrections to Submitted Application

- Enter corrections on PE Status tab of the application in PE Worker Portal
  - Do not email corrections
  - Patients cannot report corrections
- Name: advise which is first, middle, and last
- Patient must also notify NJ FamilyCare EDA of any corrections
- Report address corrections to HBID card hotline
- Any corrections for someone not requesting PE coverage should go directly to NJ FamilyCare EDA

# DMAHS PE Unit Cannot Correct

- Adding a person to the application
- Relationships
- Member Info
  - “Want PE”
  - PE Service Start Date
  - “Want NJ FamilyCare”
  - “Bills in past 3 months”
- Tax details

# PE Worker Portal Features

- Resources section
  - Training manual
  - Current forms
- Message banner with important announcements
- DMAHS PE Unit now communicates about applications directly in the PE Status tab. PE Coordinators get an email notifying them of an update to the application.

# COVID Public Health Emergency (PHE)

- NJ FamilyCare/PE follows the federal COVID PHE, which is still ongoing.
- Children/adults can get 2 PE periods in 12 months; pregnant women can get 2 PE periods during pregnancy.
- NJ FamilyCare clients remain covered regardless of change in circumstances.
- Most NJ FamilyCare Eligibility Determining Agencies (EDA) continued to send renewal applications during the PHE. Over the summer, NJ FamilyCare advised all EDAs to begin renewing clients if they had not been doing so.



# COVID PHE Ending...??

- Federal government will give NJ FamilyCare 60 days' notice before the PHE ends.
- The end of the PHE does not mean that clients' coverage will immediately end.
- All cases will need to be renewed prior to any action being taken.
- Cases will not be renewed all at once but will be divided throughout the year following the end of the PHE.
- Clients who do not follow through with the renewal process will lose coverage.

# Questions

Thank You

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